RIU HOTELS & RESORTS

Hotel Fact Sheet
GENERAL INFORMATION

HOTEL RIU PLAZA TORONTO

TORONTO

30 Widmer St, Toronto, Ontario · M5V 2E7 · Toronto · Ontario · Canada
RIU Code: ZTO · Rumbo Code: 6001
GPS: Lat: 43.6473577 · Long: -79.391752

BED AND BREAKFAST

ROOMS	SMOKING POLICY	SEASON
352	Non-smoking environment	Open all year round

Location

City hotel	Toronto	
Airport	Toronto Pearson International Airport (YYZ)	27 km approx.
Airport	Billy Bishop Toronto City Airport (YTZ)	7 km approx.

Building details

NO.	BUILDING	FLOORS INCL. GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building	23	3	352	

TOTAL: 352 ROOMS

Construction & Renovations

Built in: 2025
Riu hotel since: 2025

Environmental best practices

GROUP	MEASURE
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Waste	Separate waste collection: glass, paper, plastics
Water	Eco-Friendly towel change policy

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Hotel Fact Sheet
FACILITIES

HOTEL RIU PLAZA TORONTO

TORONTO

Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✔	Restaurant	
✔	Bar	
✔	Gym	
✔	Conference facilities	
✔	WiFi throughout the hotel	

✔ Available ✗ Not available

Reception

Reception opening hours: 24 hours
Reception staff speak: English
Local languages: English · French
Local currency: Canadian Dollar

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Package receipt service			
Taxi ordering			
Laundry service			

Accepted credit cards: Amex · MasterCard · Visa · Diners · Discover · JCB card

Additional Information

No pets allowed.
To proceed with the check-in, a deposit in cash or credit card is required.

Conference Facilities

NAME	SIZE (SQ M)	HEIGHT (M)	THEATRE PAX	CLASSROOM PAX	BANQUET PAX	COCKTAIL PAX	U-SHAPE PAX	DAYLIGHT	COMMENTS
Meeting room	55	-	30	24	-	-	14	✔	Squared or O shaped table: 18 people

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External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Chemist		200 m		
Bank	TD Canada Trust Branch	400 m		
Hospital	Toronto General Hospital	1.8 km		
Bus stop		170 m		
Underground station		240 m		

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Hotel Fact Sheet
FOOD & BEVERAGES

HOTEL RIU PLAZA TORONTO

TORONTO

Food & Beverages

Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	AIR COND.	TERRACE
Restaurant					✔	
	Breakfast	Mon-Fri 07.00-10.00h Sat, Sun,Bank H. 07.30-10.30h	Buffet	Varied buffet. Vegetarian and gluten-free options available.		

Bars

TYPE	NAME	OPENING	COMMENTS	AIR COND.	TERRACE
Lobby bar		12.00 - 23.00h		✔	

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Hotel Fact Sheet
ACTIVITIES & ENTERTAINMENT

HOTEL RIU PLAZA TORONTO

TORONTO

Activities & Entertainment

Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	LOCAL PROVIDER	DISTANCE APPROX.	COMMENTS
✔	Gym (24 hours)	✔		✔			

Sports shoes are compulsory when using the gym.
Use of the gym is restricted to guests over 18 years old.

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Hotel Fact Sheet
INFO FOR DISABLED GUESTS

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TORONTO

Info for disabled guests

Adapted rooms

Adapted rooms for wheelchair user available	✔
Room category	DAK.
Number of adapted rooms	20
Size of adapted rooms (sq m)	24
Location of adapted rooms (area/floor)	Floors 12-20

Adapted rooms - Door widths

Entrance	88 cm
Bedroom *(if there is an extra door)*	-
Living room *(if there is an extra door)*	-
Bathroom	86 cm
Balcony/Terrace	-

Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✔
Step free shower or roll in shower (level entry with no raised lip or step)	✔
Shower seat	✔
Support/grab rails in shower	✔
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✔
Support/grab rails near WC	✔
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✔
Washbasin accessible with wheelchair	✔
Entry height of the shower (from floor)	-
Entry height of the bathtub (from floor)	-
Height of the basin	75 cm
Height of the toilet	45 cm

General hotel facilities

Lift available	✔
Lift's door width	105 cm
Lift's depth	165 cm
Possibility to rent a wheelchair or mobility scooter	✗

Accessibility of public areas in the hotel

Not all public areas are accessible for wheelchair user

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✗
Stairs - number of steps	-
Stairs with handrail	✗
Ladder - number of steps	-
Ramp available	✗
Ramp with handrail	✗
Pool lift available (on request)	✗
Accessible bathroom near the swimming pool (distance)	-

Additional facilities in hotel

Location of additional toilets for wheelchair user if available

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✔
Flat	✔
Hillside	✗
Paved sidewalks and streets	✔
Flat landscape	✗
Slightly rising or descending landscape	✗
Paved way to the beach promenade	✗
Paved way to the ocean at the beach	✗
Wheelchair access to the sea	✗

Facilities of non-adapted rooms

Specifications for Double standard room

Bathtub	✗

Shower	✔
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✗
Support/grab rails in the bathtub	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✗
Washbasin accessible for wheelchair	✗
Walk in shower (steps or raised lip)	✗
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	93 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	86 cm
Balcony/Terrace	-
Number of standard rooms located on the ground floor	-

Please contact hotel if more detailed information is needed.

RIU
HOTELS & RESORTS

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ROOMS

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TORONTO

RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq m)	BATHROOM WITH SHOWER	BATHROOM AMENITIES	SPECIAL MAKE-UP MIRROR	HAIRDRYER	BATHROBE	TELEPHONE	USB POWER OUTLET	WIFI	TV (Sat/cable)	TV CASTING WITH OWN DEVICE	CENTRAL HEATING (depending on season)	CENTRAL AIR CONDITIONING (depending on season)	IN-ROOM SAFE	SMALL FRIDGE	COFFEE MAKER	IRON & IRONING BOARD	SEPARATE LOUNGE	2 BEDS SIZE: 150 x 200 cm	1 BED - SIZE: 180 x 200 cm	SOFA	SOFA BED	ADAPTED ROOM	COMMENTS
DLK	Deluxe King	17	✔	✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			✔					Some with double washbasin.
D2Q	Deluxe Two Queen Beds	25	✔	✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			✔					Some with double washbasin.
DSK	Deluxe Superior King	24	✔	✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			✔	✔				Some with double washbasin.
DFK	Deluxe Family King	25	✔	✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			✔		✔			
DAK	Deluxe Accesible King	24	✔	✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			✔			✔		Some with double washbasin.
SUK	Senior Suite King	36	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔		✔			

TOTAL: 352 ROOMS

✔ Available, free of charge. ● Available, additional charge.

Features

Current : 110V