RIU HOTELS & RESORTS

Hotel Fact Sheet

GENERAL INFORMATION





HOTEL RIU PLAZA LONDON THE WESTMINSTER

LONDRES

30 John Islip Street · SW1P 4DD · London · United Kingdom
Tel: +44 20 7630 1000 · E-Mail: hotel.plazalondonwestminster@riu.com
RIU Code: ZLW · Rumbo Code: 1603
GPS: Lat: 51.493306 · Long: -0.127079

BED AND BREAKFAST · OVERNIGHT STAY

ROOMS	SMOKING POLICY	SEASON
464	Non-smoking environment	Open all year round

Location

City hotel	London	
Airport	London-Heathrow	29 km approx.
Airport	London-Gatwick	44 km approx.

General info

The second Riu Plaza hotel in London is located in the heart of Westminster, just a minute from the Thames. Short distance to the historic Westminster Abbey and the emblematic Big Ben.

Building details

NO.	BUILDING	FLOORS INCL. GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building	13	4	464	

TOTAL: 464 ROOMS

Construction & Renovations

Built in: ---
Riu hotel since: 2026

Environmental best practices

GROUP	MEASURE
Energy	Low-energy lighting
Energy	Solar energy panels
Waste	Minimum use of single portion packs at buffets
Water	Eco-Friendly towel change policy

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FACILITIES



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Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✔	Restaurant	
✔	Bar	
✔	Free WiFi throughout hotel	
✔	Gym	
✔	Conference room	
✔	Hotel parking, additional charge	Underground. Limited places. Non-reservable.

✔ Available ✗ Not available

Reception

Reception opening hours: 24 hours
Reception staff speak: English
Local languages: English
Local currency: British Pound

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Laundry service		✔	
Taxi ordering	✔		

Accepted credit cards: MasterCard · Amex · Visa · Diners

Additional Information

No pets allowed.

External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Underground station	Pimlico	600 m		
Underground station	Westminster	1.1 km		
Train station	Victoria Station	1.9 km		
Chemist		800 m		
Bank		1.9 km		

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FOOD & BEVERAGES



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Food & Beverages

Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	AIR COND.	TERRACE
Restaurant					✔	
	Breakfast	06.30-10.30h, Monday to Friday 07.00-11.00h, Saturday, Sunday, Bank Holidays	Buffet	Varied buffet and live cooking stations. Vegetarian and gluten-free options available. Included in Bed & Breakfast.		

Additional information

	RESERVATION REQUIRED	EXTRA CHARGE	COMMENTS
Opening and meal times are subject to change.			

Bars

TYPE	NAME	OPENING	COMMENTS	AIR COND.	TERRACE
Lobby bar		07:00 - 00:00		✔	
	Snacks				

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ACTIVITIES & ENTERTAINMENT

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Activities & Entertainment

Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	LOCAL PROVIDER	DISTANCE APPROX.	COMMENTS
✔	Gym (24 hours)	✔		✔			

Sports shoes are compulsory when using the gym.
Use of the gym is restricted to guests over 18 years old.

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INFO FOR DISABLED GUESTS

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Info for disabled guests

Adapted rooms

Adapted rooms for wheelchair user available	✔
Room category	DLQM
Number of adapted rooms	23
Size of adapted rooms (sq m)	-
Location of adapted rooms (area/floor)	-

Remarks

Information will be completed after opening.

Adapted rooms - Door widths

Entrance	-
Bedroom *(if there is an extra door)*	-
Living room *(if there is an extra door)*	-
Bathroom	-
Balcony/Terrace	-

Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✗
Step free shower or roll in shower (level entry with no raised lip or step)	✗
Shower seat	✗
Support/grab rails in shower	✗
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✗
Washbasin accessible with wheelchair	✗
Entry height of the shower (from floor)	-
Entry height of the bathtub (from floor)	-
Height of the basin	-

Height of the toilet	-

General hotel facilities

Lift available	✗
Lift's door width	-
Lift's depth	-
Possibility to rent a wheelchair or mobility scooter	✗

Accessibility of public areas in the hotel

Not all public areas are accessible for wheelchair user

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✗
Stairs - number of steps	-
Stairs with handrail	✗
Ladder - number of steps	-
Ramp available	✗
Ramp with handrail	✗
Pool lift available (on request)	✗
Accessible bathroom near the swimming pool (distance)	-

Additional facilities in hotel

Location of additional toilets for wheelchair user if available

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✗
Flat	✗
Hillside	✗
Paved sidewalks and streets	✗
Flat landscape	✗
Slightly rising or descending landscape	✗
Paved way to the beach promenade	✗
Paved way to the ocean at the beach	✗
Wheelchair access to the sea	✗

Facilities of non-adapted rooms

Specifications for Double standard room

Bathtub	✗
Shower	✗
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✗
Support/grab rails in the bathtub	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✗
Washbasin accessible for wheelchair	✗
Walk in shower (steps or raised lip)	✗
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	-
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	-
Balcony/Terrace	-
Number of standard rooms located on the ground floor	-

Please contact hotel if more detailed information is needed.

RIU
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ROOMS



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RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq m)	BATHROOM WITH SHOWER	BATHROOM WITH BATHTUB	BATHROOM WITH BATHTUB & SEP. SHOWER	BATHROOM AMENITIES	SPECIAL MAKE-UP MIRROR	HAIRDRYER	BATHROBE	TELEPHONE	USB POWER OUTLET	WIFI	TV (Sat/cable)	CENTRAL HEATING (depending on season)	CENTRAL AIR CONDITIONING (depending on season)	IN-ROOM SAFE	SMALL FRIDGE	ELECTRIC KETTLE	COFFEE MAKER	IRON & IRONING BOARD	1 BEDROOM	SITTING AREA	SEPARATE LOUNGE	2 BEDS SIZE: 110 x 200 cm	1 BED - SIZE: 150 x 200 cm	1 BED - SIZE: 180 x 200 cm	SOFA BED	ADAPTED ROOM	COMMENTS
DLQ	Deluxe Queen	21		✔		✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔				✔				Bathtub or shower.
DQS	Deluxe Queen Superior	23		✔		✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔				✔				Bathtub or shower. Located on upper floors.
DQR	Deluxe Queen Corner	23		✔		✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔				✔				Bathtub or shower.
DLQM	Deluxe Queen Accessible	21	✔			✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔				✔			✔	
DLT	Deluxe Twin	21		✔		✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔			✔					Bathtub or shower.
S1K	King One Bedroom Suite	42		✔		✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔			✔	✔		Bathtub or shower.
SJKF	Family Junior King Suite	30		✔		✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔	✔			✔	✔			Bathtub or shower.
SPR	Presidential Suite	60			✔	✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔			✔	✔		River Thames views.

TOTAL: 464 ROOMS

✔ Available, free of charge. ● Available, additional charge.

Features

Current : 230V